

NEATH PORT TALBOT COUNTY BOROUGH COUNCIL AUDIT COMMITTEE

4th December 2019

Report of the Head of Finance - Huw Jones

Matter for Information

Wards Affected:

All Wards

Internal Audit Progress Report to 15th November 2019

1. Purpose of the Report

The purpose of this report is to provide details of the work undertaken for the current financial year compared to that included in the Internal Audit Plan and to highlight issues relevant to the performance of the section.

2. Executive Summary

Details of achievement against the 2019/20 Audit Plan are outlined in appendix 1. Appendix 2 gives a summary of all reports issued in this reporting period.

3. Background

One of the terms of reference of this Committee is to 'monitor internal (and) external audit performance'. In order to comply with this requirement to monitor the in-house service, a progress report is given below outlining internal audit work undertaken in the last quarter. This work is then set against the original Internal Audit Plan to show what progress has been achieved.

In addition, information is provided for members on the current position regarding staff vacancies and other staffing issues within the team.

4. Audit Assignments Completed

A total of 11 formal audit reports have been issued since 1st September 2019 in line with normal distribution guidelines. Attached as appendix 1 is a schedule of the reports together with a brief summary of the finding and the risk rating applied following the audit.

The following is a list of the reports issued;

1 Private Report
7 Primary Schools
Equipment Tracking – Environment Directorate
Concessionary Fares – First Cymru
Complaints & Compliments

5. Post Audit Reviews Undertaken

The following Post Audit Reviews (PARS) have been undertaken

| Audit | Date of PAR | Issues |
|---------------|-------------|--------|
| Cefn Saeson | 04.10.19 | None |
| Comprehensive | | |
| YGG Rhosafan | 06.11.19 | None |

6. Progress against Plan

Appendix 2 gives detail of the work carried out to date against the 2019/20 Plan.

There are currently 4 special investigations in progress.

7. Staffing.

The vacant Assistant Auditor Post has been filled with effect from 6th January 2020. None of the candidates who applied for the vacant Fraud Officer post were shortlisted and it is hoped that permission will be granted to advertise externally in early 2020.

8. Financial Impacts

No implications

9. Integrated Impact Assessment

There is no requirement to undertake an Integrated Impact Assessment as this report is for monitoring/information purposes.

10. Valleys Communities Impacts

No implications

11. Workforce Impacts

No implications

12. Legal Impacts

No implications

13. Risk Management Impacts

No implications

14. Consultation

There is no requirement for external consultation on this item

15. Appendices

Appendix 1 – Published Reports Appendix 2 – Audit Plan Monitoring 2019/20

16. List of Background Papers:

None

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Appendix 1 – Published Reports

| Report Ref | Report Subject & Responsible Head of Service | Report Conclusion | Risk Category |
|------------|---|--|------------------|
| R21 | Blaengwarch Primary School Head of Participation | Good controls were found to be in place and the school is complying in full with current DBS guidance. | 1 |
| R22 | St. Joseph's Catholic Infant School Head of Participation | Generally good controls were found to be in place and the school is complying with current DBS guidance. Recommendations were made in relation to the school unofficial fund and compliance with IR35 legislation. | 2 |
| R23 | Waunceirch Primary School Head of Participation | Generally good controls were found to be in place and the school is complying with current DBS guidance in respect of staff. Recommendations were made in relation to Governors' DBS and the school unofficial fund. | 2 |
| R24 | St. Joseph's Catholic Junior School Head of Participation | Generally good controls were found to be in place and the school is complying with current DBS guidance. Recommendations were made in relation to school meal debt, coding of procurement card purchases and the school unofficial fund. | 2 |
| R25 | Private Item | | |
| R26 | Central Primary School Head of Participation | Good controls were found to be in place and the school is complying in full with current DBS guidance. | 1 |

Appendix 1 – Published Reports

| Report Ref | Report Subject & Responsible Head of Service | Report Conclusion | Risk Category |
|------------|---|---|------------------|
| R27 | Cwmafan Primary School Head of Participation | Good controls were found to be in place and the school is complying in full with current DBS guidance. | 1 |
| R28 | Equipment Tracking Head of Engineering & Transport | Generally good controls were found to be in place and recommendations were made which will further enhance the existing controls. | 2 |
| R29 | YGG Pontardawe Head of Participation | Generally good controls were found to be in place and the school is complying with current DBS guidance. Recommendations were made in relation to raising orders and the school unofficial fund. | 2 |
| R30 | Concessionary Fares – First Cymru Head of Engineering & Transport | Good controls were found to be in place and no issues were identified. | 1 |
| R31 | Complaints & Compliments All Chief Officers | Good controls were found to be in place for Complaints Officers' identifying, resolving and reporting of complaints. Recommendations were made in relation to training for complaints officers, risk assessments, enhancements to the | 2 |

| Report Ref | Report Subject & Responsible Head of Service | Report Conclusion | Risk Category |
|------------|--|---|------------------|
| | | Corporate Complaints and Compliments Policy and deploying the IT system used within Social Services to all complaints officers. | |

Risk Categories

Category 1 – testing found good controls to be in place

<u>Category 2</u> – testing found some controls that need enhancing which will be achieved by the implementation of the recommendations

<u>Category 3</u> – testing revealed a number of areas where improvements in controls are required. A verbal update will be provided

<u>Category 4</u> – testing revealed areas of concern, the Head of Service will provide a written response to the audit report for consideration by Members of Audit Committee

<u>Category 5</u> – testing revealed areas of significant concern. The Head of Service and/or Service Manager will attend audit committee

| Monitoring Date | 15th Nove | <u>mber 2019</u> | | |
|---|------------------------------|-----------------------|------------------------------------|--|
| Audit Plan Item 2019-20 | <u>Risk</u> <u>Factor</u> | Quarter 1 | Quarter 2 | Quarter 3 |
| Education, Leisure and Lifelong Learning | | | | |
| School Based Audits 20 Primary Schools 3 Secondary Schools | M H | 1 school audited | 3 schools audited 1 school audited | 7 schools audited 1 Audit being undertaken. |
| Other Education Unofficial Funds (Primary) Unofficial Funds (Secondary) | H H | | | Audit in progress Audit in progress 2 Grants audited and |
| Education Grants | M | 1 grant being audited | Grant audit finalised | draft reports issued. |
| Leisure, Culture and Lifelong Learning Margam Country Park & Orangery Finance and Corporate Services | M | | | Audit in progress |

| Audit Plan Item 2019-20 | <u>Risk</u> Factor | Quarter 1 | Quarter 2 | Quarter 3 |
|---|-----------------------|-----------------------------------|--|---|
| Revenue Collection Council Tax Council Tax Recovery NNDR Sundry Debtors Cash Collection | L M L L | Unannounced visits undertaken | Unannounced visits undertaken | Unannounced visits undertaken |
| Benefits Administration Housing Benefits | L | | | |
| Exchequer Payroll Creditor Payments Creditor (FIS Checks) Off Payroll Payments (IR 35) | L L H | Regular monthly checks undertaken | Regular monthly checks undertaken Advice given | Regular monthly checks undertaken Advice given to a number of service areas |
| Accountancy Treasury Management VAT | M M | | Audit in planning stage | Audit in progress |

| Audit Plan Item 2019-20 | <u>Risk</u> Factor | Quarter 1 | Quarter 2 | Quarter 3 |
|---------------------------------------|--|--------------------------------|-------------------------------------|--|
| Other | | | | |
| Financial Assessments Court Deputy | M Audit in progress Audit complete M Audit in progress | Draft Report issued | | |
| Contingency | N/A | Mobile phone audit in progress | | Third Sector Grant audit in planning stage. |
| Legal Services None | | | | |
| Chief Executive's | | | | |
| Members' Driver Declarations | M | Audit in progress | Audit ceased following legal advice | Replaced with Chief Executive Directorate Travel & Subsistance Claims to be undertaken in Q4 |

Social Services, Health and Housing

Housing General Fund:

None

| Audit Plan Item 2019-20 | <u>Risk</u> Factor | Quarter 1 | Quarter 2 | Quarter 3 |
|---|-----------------------|-----------------------|---------------------|--------------------------------------|
| Social Services | | | | |
| Hillside Secure Unit | M | | | Audit in planning stage |
| Grant Certification | M | 1 grant being audited | 2 grants audited | ougo |
| | | | | |
| Safeguarding - Children & Adult Services | Н | | | |
| Child Sexual Exploitation | Н | | | |
| Professional Abuse Strategy Meetings | Н | | | |
| Contingency | N/A | | | Warm Homes Fund to be Audited in Q4. |
| <u>Environment</u> | | | | |
| Stores/Equipment attendance at stock takes | Н | | | |
| Stores processes | Н | | | Audit in progress |
| Equipment Tracking /Write Offs | M | Audit in progress | Draft report issued | Final report issued |
| Winter Gritting Processes Town Centre Regeneration | M | | | |
| Programme | M | | | |
| Contingency | N/A | | | |

| Audit Plan Item 2019-20 | <u>Risk</u> Factor | Quarter 1 | Quarter 2 | Quarter 3 |
|---|-----------------------|------------------------------|--|--|
| Cross Directorate | | | | |
| Special Investigations Advice & Guidance Requests Corporate Governance Arrangements | N/A N/A N/A | 3 in progress Ongoing | 5 in progress Ongoing | 4 in progress Ongoing |
| Data Security Contract Audit Officer Declarations | H M M M | Audit complete | 1 final account processed | 2 final accounts processed |
| Risk Registers DBS Checks Complaints Processes Procurement Money Laundering | H M H | Audit in progress | 1 Audit Completed Audit in progress | Audit in progress Final report issued Audit in planning stage |
| Fraud GDPR | H M | Work ongoing | Blue Badge Audit in progress | Blue Badge Audit still ongoing Audit in planning stage |
| Other Commitments Banking Administrator Attendance at working parties | N/A N/A | Work ongoing Work ongoing | Work ongoing Work ongoing | Work ongoing Work ongoing |

| Audit Plan Item 2019-20 | <u>Risk</u> <u>Factor</u> | Quarter 1 | Quarter 2 | Quarter 3 |
|---|------------------------------|---|-----------------------------------|-----------------------------------|
| Servicing Audit Committee Vision Impaired West Glamorgan | N/A L | Work ongoing | Work ongoing | Work ongoing |
| SWTRA | N/A | | Audit in progress | |
| FOI Requests | N/A | All requests have been replied to. | All requests have been replied to | All requests have been replied to |
| Staff association/lottery | N/A | Year end accounts audited and Auditor's Statement provided. | | Advice given when requested |
| National Fraud Initiative | N/A | Matches being reviewed | Matches being reviewed | Matches being reviewed |